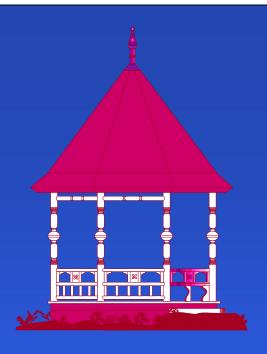


# Life Insurance Sales Illustrations ---What Next?

Marco Island Friday, May 31, 1996



# Small Company Issues

James N. Van Elsen Van Elsen Consulting

## Presentation Outline

- ☐ When to Begin Work
- Experience Assumptions
- Documentation
- Other Comments



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#### Reasons for Later

- States May Not Adopt
- GRET Not Approved
- Much Expense
- Not Certain of Market
- ☐ State Variations





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#### Reasons for Now

- Cost of Being Late
- Much Effort Needed
- May Require Refiling
- Programming Time
- State & Consultant Time
   Will Be Scarce Near the
   End of Year





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## Experience Assumptions

- Mortality
- Expenses
  - Expense Study
  - GRET
- Persistency



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## Mortality

- ☐ Ideal: Recent Credible Mortality Study, Adjusted for Risk Classifications
- Alternative: Appropriate Industry Study Adjusted for Underwriting Practices



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## Other Support of Mortality

- Document Reasons for Selection of Industry Study
- Document Differences Between Company and Industry Underwriting
- Test Assumption Using AggregateExpected/Actual Studies



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## Expense Study

- ☐ Ideal: Functional Expense Study
- Alternative: Exhibit 5 & 6 Study Using Policy Exhibit
- ☐ Requirement: Must be a *SOUND* Method of Allocation



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## Other Expense Comments

- Assumptions Should Reasonably Reproduce the Most Recent Year
- Average Size Assumptions Are Critical---Must Be Reviewed for Reasonableness
- Fully Allocated Expenses May Always Be Used
- Must Calculate Marginal Expenses if GRET is Used



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#### **GRET**

- May be Used if GRET > Marginal Expenses
- May Always Use Fully Allocated Expenses
- Must Provide Agents With Method Used
- Must Use Same Method for All Products



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# Proposed GRET

	Branch Office	Direct Marketing	Home Service	All Other
A cquisition				
Per Policy	\$63.44	\$79.93	\$45.51	\$67.44
Per Unit	\$1.13	\$1.42	\$0.81	\$1.20
% of Premium	70.25%	44.06%	25.08%	37.18%
<u>Maintenance</u>				
Per Policy	\$31.75	\$39.99	\$ 2 2 . 7 7	\$33.75



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## Not Included in GRET

- Direct Sales Costs
- ☐ Federal Income Tax
- ☐ State Premium & Income Tax



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#### Current Status

- □ SOA POG to Submit to NAIC Life Disclosure WG on June 4, 1996
- NAIC "A" Committee May Adopt on June 5, 1996
- NAIC Executive & Plenary May Adopt in October or December 1996
- If Not Adopted, Must Use Fully Allocated



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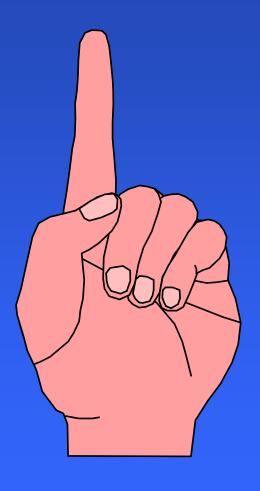
## Persistency

- Study Period: Life Practice Notes Recommend 3
   Years
- Adjustments Should Be Made to Anticipate
   Product Specific Events
- May Need to Adjust Based on Assumed Policyholder Choices



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## Most Important Things to Remember



- Document
- Document
- Document



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## Documentation Tips

- ☐ Follow Requirements of SOP
- Document Rationale for the Determination of <u>ALL</u> Assumptions
- Where Actual Experience Cannot Be Used, Try to Support With Ancillary Evidence
- Document Passing Self-Support & Lapse-Support Tests



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#### Other Comments

- Pay Attention to State Adoptions & Variations
- Pay Attention to Releases from the NAIC & the SOA
  - NAIC Life Illustration Working Group
  - SOA Practice Notes
  - Actuaries Online
  - SOA Newsletters



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#### Final Comment

In general, this regulation represents a reasonable compromise between the conflicting interests of industry, regulators & consumers. Its effectiveness, however, is still very dependent on the professionalism & ethics of agents, actuaries & other company officers.



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